



KIMBERLY YOON

CAREER CHANGER | AGE 34

SUMMARY

In my current role as an IT Manager for a 1,000+ employee software company, I'm responsible for leading a team of fifteen to twenty IT Specialists within our department. I was just promoted into this role, but I'm already thinking about the long-term future of my career.

We are responsible for data integrity and security for our clients and internally. A lot of my time is devoted to managing my team and "putting out fires." We struggle with determining a strategic approach to our challenges. I want to be seen in a more strategic light at the company. Using data science in my role would help.

Also, most of my colleagues who have advanced into director level roles here have Masters degrees or MBAs. I'm ambitious and driven, and I don't want to be left behind.

EXPERIENCE

- Contribute to enhancing business areas within the company, like CRM, service analysis stack, capacity planning etc.
- Manage IT and computer systems
- Plan, organize, control and evaluate IT and electronic data operations
- Design, develop, implement and coordinate systems, policies and procedures
- Ensure security of data, network access and backup systems
- Preserve assets, information security and control structures
- Manager staff by recruiting, training and coaching my employees
- Audit systems and access their outcomes
- Handle annual budget and ensure cost effectiveness

EDUCATION & CERTIFICATIONS

B.S., Computer Science
UNIVERSITY OF CONNECTICUT, 2011

SKILLS

- Strong people skills/developing management skills in a new role
- Expertise in data center management and data governance
- Hands-on experience with computer networks, network administration and network installation

GROUPS

- Kim is heavily involved in local PTA
- Kim is an active UCONN Alumni
- She often attends career related Meetups in her area



Kimberly is such a wonderful team player who always has her work done on time, and brings more to the table than just another set of eyes. She will generate a variety of ideas on how to improve her team's performance and improve processes.

– Robert Henson
IT Director and Kimberly's boss